

Commission Disclosure

Financial Conduct Authority

The Financial Conduct Authority expects any intermediary to disclose to the customer that a commission may be payable by the owner or creditor to the intermediary, and, if the customer asks, the amount of that commission. The Financial Conduct Authority has made it clear that "commission" means any financial consideration.

If you would like us to disclose any potential commission we earn:

In-line with new legislation, if you would like "SSE Vehicle Management LTD T/A The Vehicle Network" to disclose any potential commission please make your request to our head office address on our contact page or by email to info@thevehiclenetwork.co.uk or by telephone: 07825986892

About SSE Vehicle Management LTD T/A The Vehicle Network's Services

1. Who's Products Do We Offer?

SSE Vehicle Management LTD T/A The Vehicle Network offer products and services from a range of Finance Companies, UK Vehicle Dealerships and Product Providers with whom we have commercial agreements in place. We are a Commission Based Organisation which means that we receive payments for business introductions. We will receive financial remuneration which may be variable or pre-set dependent on the product and the volume that we place with that organisation. The amounts that we receive may vary. We provide motor vehicle finance brokerage services to customers via a third party finance partner on a lease agreement. Our registered address is 183 Bromsgrove Rd, Halesowen B62 0JU

2. Which service will we provide for you?

(Question) We will advise and make recommendations for you after we have assessed your needs -

(Answer) NO

(Question) You will not receive advice or a recommendation from us. We have provided you with product information enabling you to make your choice about how to proceed - (Answer) YES

We will provide you with either comparable details of firms most appropriate to your lending or purchase requirements.or general information relating to finance products. In assessing your requirements we may seek such information about your personal circumstances and objectives in order

to enable us to identify your needs. It is very important that you provide us with accurate and relevant information so that we can try to match you with the most suitable product/service.

3. Who Regulates Us?

SSE Vehicle Management LTD T/A The Vehicle Network 183 Bromsgrove Rd, Halesowen B62 0JU is authorised and regulated by the Financial Conduct Authority.

4. What to do if you have a complaint

If you wish to make a complaint please contact SSE Vehicle Management T/A The Vehicle Network in writing at our registered office address; SSE Vehicle Management LTD T/A The Vehicle Network 183 Bromsgrove Rd, Halesowen B62 0JU and we will be happy to respond. Alternatively; you can contact us by e-mail on; info@thevehiclenetwork.co.uk or by telephone: 07825986892. If you cannot settle things to your satisfaction with us directly you may be entitled to refer your complaint on to the Financial Services Ombudsman Service.

In the first instance please send all complaints in writing to the following, Complaints Department, SSE Vehicle Management LTD T/A The Vehicle Network 183 Bromsgrove Rd, Halesowen B62 0JU

To help us resolve your problem, please provide the following information:

Your full name and contract information.

Full Details of your complaint.

Your lease agreement details.

Details of what we can do to put things right.